

Secure Network Services at HARTMANN GROUP

Security über DNS – in der Praxis

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About me

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Paul Hartmann AG im Unternehmen seit 1999





Agenda

- Introduction HARTMANN GROUP
- Why IT Security
- Is DNS a risk?
- DNS Security Challenges
- Time Travel to Secure Network Services
- BloxOne Threat Defense in action



HARTMANN at a glance



in more than 30 countries

€ 2.43 bn

global sales

ໍດິດິ 11,000+

employees worldwide

Founded 1818 in Heidenheim an der Brenz





Divisions of HARTMANN

O Incontinence Management



















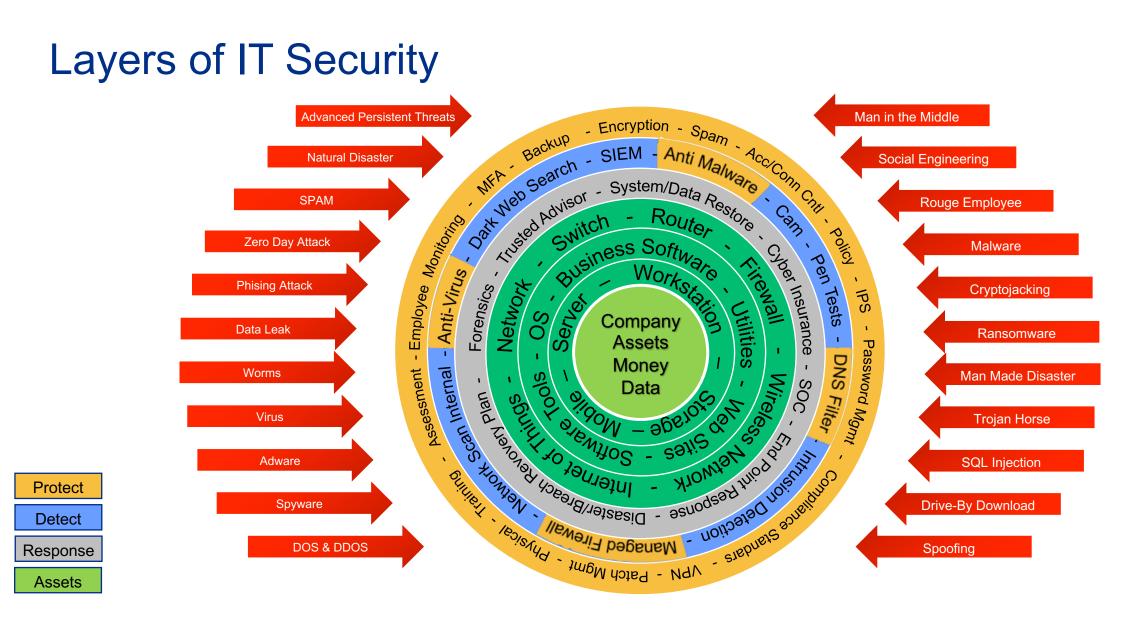
Why IT Security?

- Protection of confidential data
- Pricing data
- Protection of know-how
- Competitive position of company
- Legal requirements
- Customer satisfaction



...we have something of value and there is a risk it could be harmed.







Technical IT Security





E-Mail Security



Malware Protection



Network Services Infoblox 💸 •





Technical IT Security at Hartmann

Firewalls (Check Point) ٠ Hits Destination Services & Applications Action Source Accept 686M 🕄 dns 💂 de-fra-gba-01 * Any de-hei-ddi-12 de-fra-nsm-12 Web-Security (Zscaler) ulletRule Name Criteria Description (Action x-any-x_001 NETWORK SERVICES **DNS Traffic** Allow DNS SOURCE IP GROUPS **Network Services** ipg_xx-yyy_lan_10.0.0.0-8



Network Service DNS

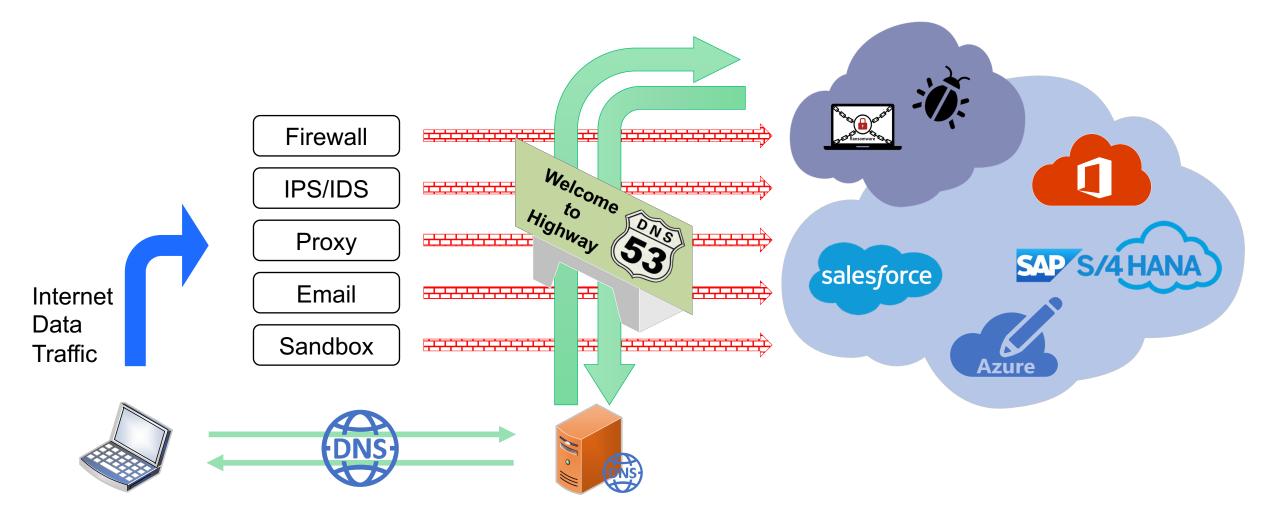
DNS is a critical infrastructure service

- E-Mails, Business Applications and Websites dependent on DNS
- DNS traffic is not inspected from Firewalls, IDS and Proxies
- 79% of companies worldwide suffer from DNS attacks¹
- Risk of data loss, service downtime and image damage
 - European DSGVO imposes the "guarantee of secure storage of data"
- DNS is the gateway to any corporate network
- Average cost per DNS attack in USA ~ 780.000 €¹

¹ StealthLabs, Cybersecurity: DNS Attacks Cost USD 924,000 on Average, https://www.stealthlabs.com/news/cybersecurity-dns-attacks-cost-usd-924000-on-average/, 20.06.2020



Is DNS a Risk?





Definition of a Risk

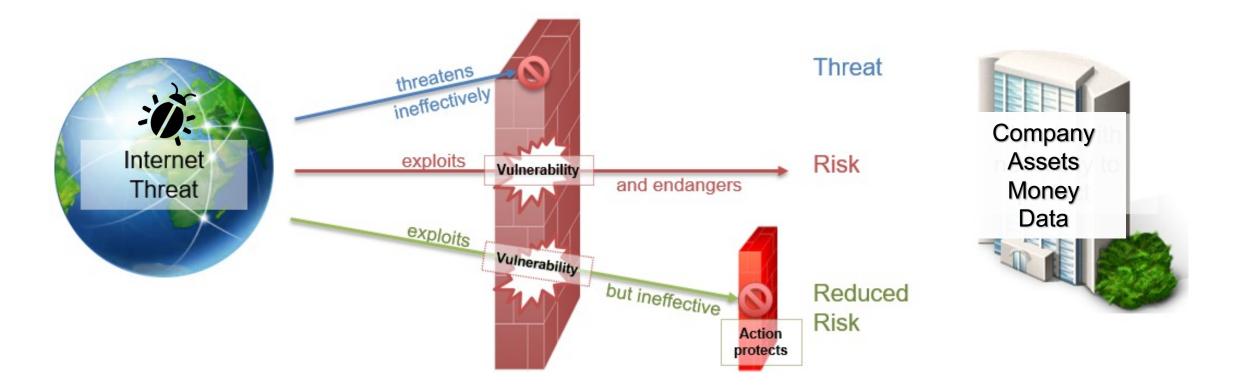
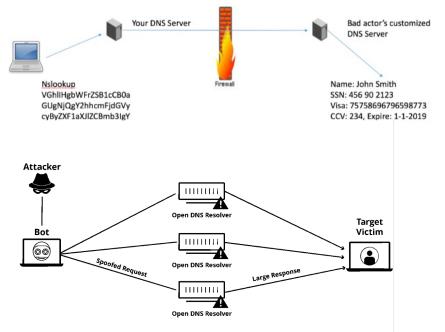


Illustration: Veranschaulichung, "Bedrohung", "Schwachstelle", Gefährdung", "Risiko" und "Maßnahme". Source: Based on BSI, 2011, Page 21.

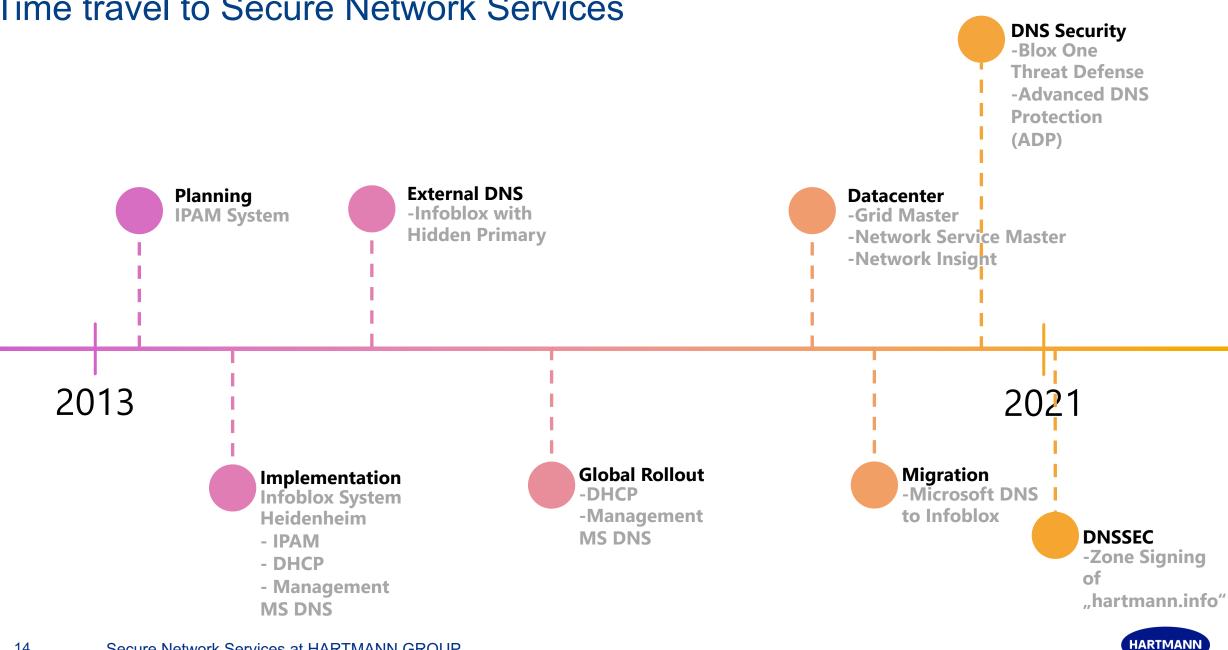


DNS Security Challenges

- 1. Stopping APTs, Malware & Botnet communication from using DNS
 - Recursive
- 2. Preventing data exfiltration & DNS Tunneling
 - Recursive
- 3. Defending against DNS DDOS & Hijacking attacks
 - Authorative + Recursive







Time travel to Secure Network Services

ACTION

Log

QUERY

Irvwigh

ttudy.co

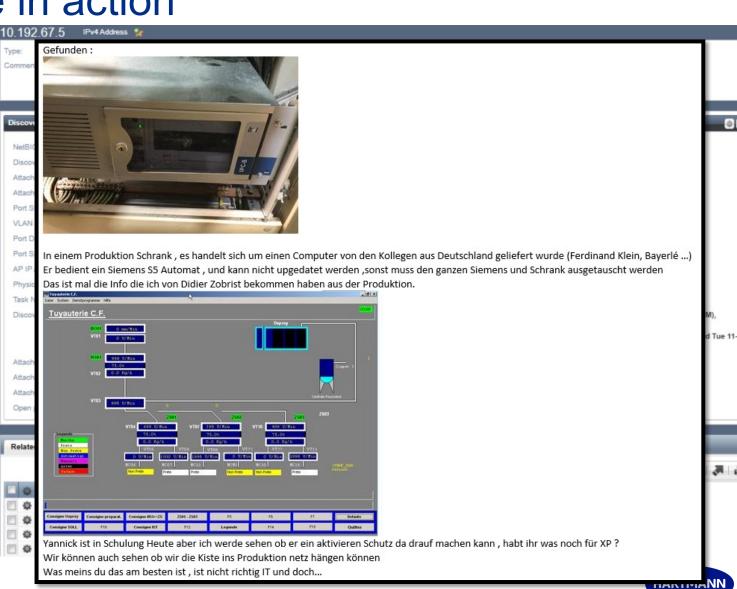
Conficker Case

DETECTED

- first finding directly after forwarding traffic
- One source IP tried to communicate with Malicous destinations

01-22-2020 08:24:51 am CET

01-22-2020 08:24:51 am CET Log



Data Exfiltration Case

 One source IP was sending tons of dns requests

fffhb7b245ebfcd943d394b13af917489bebhub9qxfvow55v65q6.f fgi.hbpu.cv/keji.cn.

arch for events			Search (1)			12:00	1035 Events am CET - 11:59	pmCET	Feed Any-					ny -	Show 1 month
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ort															
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8-202109:52:33 🗧	High	Medium	© fffhb7b245ebfcd943d394b13af917489beb	Threat Insight .	. Data Exfiltrati	. Default Global	Block	N/A	Default		n-sha-ddi-01	L A	10.204.193.18	N/A	N/A
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APT Case

 One source IP tried to communicate to malicious destination

Requests											
18	02/23 02/24	02/25	02/26 02/27 02/28 03/01	0302 0303	D3/04	0376 0376 0377		0310 0	3'11 03'12	03/13 03/14	03/15 03/18 03/17
Export											
DETECTED	THREAT LEVEL	THREAT CON	QUERY	PROPERTY	CLASS	POLICY V ACTION	RESPONSE	DNS VIEW	DEVICE IP	SOURCE QUE	RY TYPE DEVICE NAME
03-05-2021 10:43:08 a	●High	●High	© www.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-nsm-12 A	10.38.11.32
03-05-2021 10:43:08 a	●High	●High	© www.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
03-05-2021 10:42:48 a	●High	●High	© www.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
)3-05-2021 10:42:48 a	●High	●High	© www.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-nsm-12 A	10.38.11.32
)3-05-2021 10:42:47 a	●High	●High	© www.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
3-05-2021 10:40:04 a	●High	●High	C docs.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
3-05-2021 10:40:02 a	●High	●High	© docs.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
3-05-2021 10:39:49 a	●High	●High	C docs.msp.gub.uy.	ExploitKit	APT	Default Global Block	N/A	Default		de-fra-gba-01 A	10.38.11.32
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Public DoH (DNS over HTTPS)

Some browsers (mostly • Firefox) which are trying to use DoH and public DNS servers



03-23-2021 12:07:16 p •Low	●High	C mozilla.cloudflare-dns.com.	DoHService	InternetInfrastr Default Globa Block	N/A	Default	u-mos-ddi013 TYPE65	10.232.220.139
03-23-2021 12:07:16 p OLow	●High	© dns.google.com.	DoHService	InternetInfrastr Default Globa Block	N/A	Default	u-mos-ddi013 TYPE65	10.232.220.139
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New Technical Security

- E-Mail Security
- Firewall
- Web Security
- Malware Security
- Secure Network Services

Availability



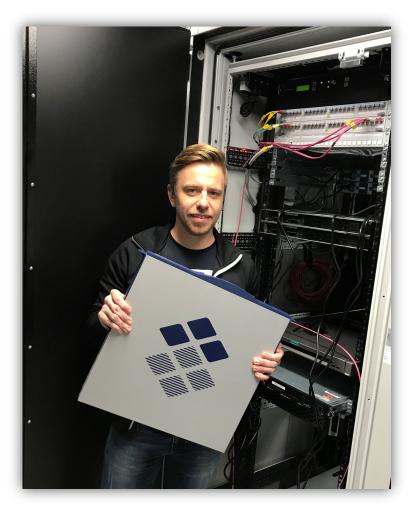
Integrity



Quote

"Trusting Infoblox was on of the best decisions of the past decade. The Grid technology is reliable and the base of bringing insight, availability and security into our network services."

- Stefan Staub





Vielen Dank.

Haben Sie Fragen?

